

WARRANTY

Seaside Casual Marine Grade Polymer and EnviroWood Furniture: 20-Year Residential and 5-Year Commercial Limited Warranty

Seaside Casual offers a limited warranty (for regular use) against the structural failure of Marine Grade Polymer or EnviroWood Furniture for up to 20 years for residential use and up to five years for commercial use (all warranties are from the date of purchase*). We further warranty our furniture to be free from manufacturer defects in material and production for up to one year from the date of purchase. At its discretion, Seaside will repair or replace defective furniture with the same or similar product (if discontinued) at no charge. We will not issue cash refunds. This warranty does not cover shipping and handling costs. Marine Grade Polymer and EnviroWood, although highly durable to the elements, may fade when exposed to direct sunlight, and some elements may cause staining of the furniture surface. This warranty does not cover fading or staining. This warranty applies to EnviroWood and Marine Grade Polymer furniture manufactured after January 1, 1999, and applies to the original purchaser only.

Coastline Collection: 10-Year Residential and 5-Year Commercial Limited Warranty Seaside Casual offers a limited warranty (for regular use) against the structural failure of EnviroWood Furniture for up to 10 years for residential use and up to five years for commercial use (both warranties are from the date of purchase*) for Coastline Collection products. We warranty our furniture to be free from manufacturer defects in material and production for up to one year from the date of purchase*. At its discretion, Seaside will repair or replace defective furniture with the same or similar product (if discontinued) at no charge. We will not issue cash refunds. This warranty does not cover shipping and handling costs. EnviroWood, although highly durable to the elements, may fade when exposed to direct sunlight, and some elements may cause staining of the furniture surface. This warranty does not cover fading or staining.

Powder-Coated Aluminum Frames: 3-Year Limited Warranty

The warranty covers the finish on exposed Powder-Coated Aluminum Frames for three years from the purchase date, protecting against peeling, cracking, or blistering*. This warranty does not cover blistering and oxidation of finishes due to damage caused by scratches, dents, power washing, or dings. Please note that this warranty does not cover product failures caused by acts of God, accidents, neglect, abuse, or improper shipping or handling. Failure to adhere to our care and maintenance instructions will void the warranty.

Commercial Liners: 1-Year Limited Warranty

Commercial liners are warranted to be free from manufacturing defects for one year from the date of purchase* for residential and commercial use. In no event shall Seaside Casual be liable for any incidental or consequential damages, including damage to any plants.

Stainless Steel Fasteners: 20-Year Residential and 5-Year Commercial Limited Warranty Stainless steel fasteners are guaranteed not to fail structurally for up to 20 years for residential use and five years for commercial use from the date of purchase*. Stainless steel may rust in certain extreme conditions if not maintained as outlined under the "EnviroWood Care and Maintenance" section. This warranty does not cover rusting hardware or structural failure due to rusting hardware.

Cushions and Pillows: 1-Year Limited Warranty

Cushions are warranted to be free from manufacturing defects for one year for residential and commercial use from the date of purchase*. This warranty does not cover the compression of cushions. Although our cushions are water resistant, they are not waterproof and will absorb water in certain conditions. We advise that you shelter cushions in rainy conditions to avoid extended drying times. Please note that this warranty does not cover product failures caused by acts of God, accidents, neglect, abuse, or improper shipping or handling. Failure to adhere to our care and maintenance instructions will void the warranty.

Woven Components: 3-Year Limited Warranty

Seaside Casual warrants that under regular use and proper care, Resin Wicker, Nylon Rope, and Synthetic Hyacinth products are designed to withstand fading, weathering, and aging for three years from the date of purchase*. Color pigmentation can affect the color consistency of Resin Wicker products, so there may be slight color variations between production batches that do not fall under warranty consideration. Please note that this warranty does not cover product failures caused by acts of God, accidents, neglect, abuse, or improper shipping or handling. Failure to adhere to our care and maintenance instructions will void the warranty.

Fire Pit Table Components

The fire components used in fire pit tables, including Crystal Fire® burners, ignitions, electronics, and glass guards, are under the Outdoor Great Room Company warranty; please reach out to Seaside Casual or the Seaside Casual retailer from whom you purchased your fire pit table for warranty information.