



WARRANTY

Jensen Leisure Furniture, LLC d.b.a. “Jensen Outdoor” warranties to the original purchaser (“Purchaser”) that, for a period of five (5) years of residential use or for a period of three (3) years of commercial use from the date of purchase (except as specified below), under normal use and service conditions, Jensen Outdoor furniture shall be free from defects in workmanship or materials. This warranty shall only be applicable and enforceable in the United States of America and Canada.

WOOD FRAMES

Wood frames are warranted to not break or crack for five (5) years of residential use or three (3) years of commercial use. Wood frames require user maintenance and changes in the color of the wood are normal and should be expected to occur over time as the natural material ages. Therefore, fading and color changes in wood frames are not covered by this warranty. Small checks in the surface (minuscule openings of the wood grain at the ends when exposed to the elements over time) are natural and in no way affect the structural integrity of the frames. Superficial checks are not covered by this warranty. Components such as plastic foot glides are subject to wear and tear and are not considered part of the frame.

METAL FRAMES

Welds and joints are warranted to not break or crack for five (5) years of residential use or three (3) years of commercial use. Powder coat finish is warranted to not peel for five (5) years of residential use. Rust or corrosion of metal components, when placed in close proximity to known salt environments, is not covered by this warranty.

HARDWARE

Hardware used in the production or assembly of Jensen Outdoor furniture is warranted to not break for five (5) years of residential use or three (3) years of commercial use.

WOVEN VIRO® FIBER

Woven Viro® Fiber is warranted to not fail structurally, crack, unravel, fade excessively, or rot for five (5) years of residential use or three (3) years of commercial use.

SLING FABRIC

Sling fabric is warranted from tears and becoming non-functional because of loss of dimensional stability from exposure conditions including sunlight and normal atmospheric conditions for three (3) years of use. Abnormal or excessive discoloration and fading are covered.

SUNBRELLA® OR ULTRALEATHER® CUSHION & PILLOW FABRIC

Cushions and pillows are warranted to be free from workmanship or material defects for one (1) year from purchase. The fabric on cushions and pillows is warranted to not tear, or fade excessively for one (1) year from purchase.

HIGH-PRESSURE LAMINATE (HPL) SURFACES

High-Pressure Laminate (HPL) is warranted to not fail structurally, crack, fade excessively, or rot for five (5) years of residential use or three (3) years of commercial use.

Proper maintenance of your product is required to support the benefits of this warranty. This warranty is voided in the event that there are indications of abuse or neglect to the furniture. This warranty does not apply to normal wear and tear effects on Jensen Outdoor products, which are received by regular use of the products.